

Dear Audiologist!

- We're manufacturing full shell earpieces so the impression must include full concha with crus of helix, tragus and anti-tragus.
- We require open jaw impression (e.g. using 1-2' bite block, as long as it's comfortable and doesn't generate jaw muscles tension during impression curing).
- Impression must be deep enough (about 2mm past the second bend of ear canal).
- High viscosity silicone is preferred (as for making impressions for CIC hearing aids).
- Cotton or foam dam can be used as long as second bend will be clearly visible on finished impression.
- It is very important that impression is done properly and is free from cracks and other inaccuracies. If there is any doubt about fulfilling above requirements impression should be redone.

Dear Customer!

- After receiving your impressions send them to our lab along with printed order form. Please ensure that they're packed well to avoid any damage during the transport.
- If you have any doubts about impression matching our needs please e-mail us pictures before sending them.